

Transcript: Franchesca

Baez-6089316645650432-5976403297615872

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. . . . We're calling you from the Department of Health, Safety, Staffing Solutions. We manage your HSS medical insurance. I'm calling you regarding the April 30th medical form you filled out because I see that you selected a medical plan, but you also chose not to participate. I'm just calling to confirm that you are declining and that there was no error with our system. No, no, no. There was no error. Everything is fine. Everything is fine. Perfect, Mr. Recio. Then I'll put a note here that for now, you decline. Thank you for your time and for taking my call. Thank you. Thank you very much. You're welcome. Goodbye. Goodbye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: .

Speaker speaker_2: .

Speaker speaker_1: .

Speaker speaker_2: .

Speaker speaker_1: We're calling you from the Department of Health, Safety, Staffing Solutions. We manage your HSS medical insurance. I'm calling you regarding the April 30th medical form you filled out because I see that you selected a medical plan, but you also chose not to participate. I'm just calling to confirm that you are declining and that there was no error with our system.

Speaker speaker_2: No, no, no. There was no error. Everything is fine. Everything is fine.

Speaker speaker_1: Perfect, Mr. Recio. Then I'll put a note here that for now, you decline. Thank you for your time and for taking my call.

Speaker speaker_2: Thank you. Thank you very much.

Speaker speaker_1: You're welcome. Goodbye.

Speaker speaker_2: Goodbye.