

Transcript: Francesca

Baez-6070004646330368-4587587355983872

Full Transcript

The person you've dialed- Your call may be monitored or recorded for quality assurance purposes. ... can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options. Good afternoon. My name is Francesca . You've given a call to speak with Mr. Owen on behalf of TRC Staffing regarding the insurance form you filled out April 30th, 2025, in which you were selecting benefit plans of dental, life insurance, and group accident for yourself and your family. However, sir, you did not provide any dependents' information. Under the dependent box, you did put a Social Security number which was your own. If you could please give us a call back at 800-497-4856 if you did in fact wish to have your spouse and children covered under the policy, due to the fact that for the time being, it's going to be processed for employee only. In the event that there are any changes you would like to make to this policy, feel free to give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Friday, Eastern Time.

Conversation Format

Speaker speaker_0: The person you've dialed-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press # for further options.

Speaker speaker_2: Good afternoon. My name is Francesca . You've given a call to speak with Mr. Owen on behalf of TRC Staffing regarding the insurance form you filled out April 30th, 2025, in which you were selecting benefit plans of dental, life insurance, and group accident for yourself and your family. However, sir, you did not provide any dependents' information. Under the dependent box, you did put a Social Security number which was your own. If you could please give us a call back at 800-497-4856 if you did in fact wish to have your spouse and children covered under the policy, due to the fact that for the time being, it's going to be processed for employee only. In the event that there are any changes you would like to make to this policy, feel free to give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Friday, Eastern Time.