Transcript: Franchesca Baez-6058893480869888-4630959327068160

Full Transcript

Your call may be monitored or recorded for quality assurance. Please leave your message for 919-520-6015. Good morning, my name is Francesca with Benefits of the Card. I'm calling for Mr. Norris Boris on behalf of George Tappin. I was calling about the message he received where he said he did not want to be enrolled in a life insurance policy. Please call him back. I was calling to tell him that we have already processed a decline for you for auto-registration. The system will still tell him that he will be auto-enrolled, but there is no way to filter out who has already been declined and who has not. I hope you have a very good day. Thank you for your time, as well as for listening to this message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance. Please leave your message for 919-520-6015.

Speaker speaker_1: Good morning, my name is Francesca with Benefits of the Card. I'm calling for Mr. Norris Boris on behalf of George Tappin. I was calling about the message he received where he said he did not want to be enrolled in a life insurance policy. Please call him back. I was calling to tell him that we have already processed a decline for you for auto-registration. The system will still tell him that he will be auto-enrolled, but there is no way to filter out who has already been declined and who has not. I hope you have a very good day. Thank you for your time, as well as for listening to this message.