

Transcript: Francesca

Baez-6057946471251968-5313516533497856

Full Transcript

Forwarded to- Your call may be monitored or recorded for quality assurance purposes. ... the Wagner voice message system. 470-767-3659 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. We did not get your message, either because you were not speaking or because of a bad connection. To disconnect, press one. To record your message, press two. At the end of your message, press one. Good afternoon. My name is Francesca benefits and required looking to speak to Mr. Shackles on behalf of Wagner Services. We were calling you regarding the enrollment form you filled out March 7, 2025, in which you went ahead and informed us that you would like to be enrolled into coverage, but you also declined benefits. We were calling to confirm your selection for the time being. Since we weren't able to speak with you, we'll go ahead and process your enrollment as a declination for the time being. In case that you would still like to be enrolled into coverage, feel free to give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day as well. Thank you for listening to my message today. If you are satisfied with your message, press one. To listen to your message-

Conversation Format

Speaker speaker_0: Forwarded to-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... the Wagner voice message system. 470-767-3659 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. We did not get your message, either because you were not speaking or because of a bad connection. To disconnect, press one. To record your message, press two. At the end of your message, press one.

Speaker speaker_2: Good afternoon. My name is Francesca benefits and required looking to speak to Mr. Shackles on behalf of Wagner Services. We were calling you regarding the enrollment form you filled out March 7, 2025, in which you went ahead and informed us that you would like to be enrolled into coverage, but you also declined benefits. We were calling to confirm your selection for the time being. Since we weren't able to speak with you, we'll go ahead and process your enrollment as a declination for the time being. In case that you would still like to be enrolled into coverage, feel free to give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a

wonderful rest of your day as well. Thank you for listening to my message today.

Speaker speaker_0: If you are satisfied with your message, press one. To listen to your message-