

## **Transcript: Francesca**

**Baez-6055866707525632-4951629142474752**

### **Full Transcript**

Your call may be monitored, or recorded for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone . Good morning, my name is Francesca with Benefits in a Card, looking to speak with Mr. Black on behalf of WorkSmart. We're giving you a call in regards to the text message you had received yesterday about open enrollment period, to which you responded back with a question mark. So they're advising you, sir, in regards to the company open enrollment period that's going on, as well as your personal enrollment period, to enroll into the health insurance they offer their members. Um, I do want to advise you that your staffing company does have auto enrollment. Um, please make sure that you give us a call at some point throughout to either decline that auto enrollment before it takes effect or to enroll into any coverage that you wish to. Keeping in mind that since it is a system that processes, we do not have a way to advise you at what point those 30 days will be that they are gonna be processing that enrollment, specifically speaking about your account. We do already show a pending enrollment in here. Hope you have a wonderful rest... We can be reached at 800-497-4856, 8:00 AM to 8:00 PM Eastern Time, Monday through Fridays.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored, or recorded for quality assurance purposes.

Speaker speaker\_1: The subscriber you are trying to reach is not available. Please leave your message after the tone .

Speaker speaker\_2: Good morning, my name is Francesca with Benefits in a Card, looking to speak with Mr. Black on behalf of WorkSmart. We're giving you a call in regards to the text message you had received yesterday about open enrollment period, to which you responded back with a question mark. So they're advising you, sir, in regards to the company open enrollment period that's going on, as well as your personal enrollment period, to enroll into the health insurance they offer their members. Um, I do want to advise you that your staffing company does have auto enrollment. Um, please make sure that you give us a call at some point throughout to either decline that auto enrollment before it takes effect or to enroll into any coverage that you wish to. Keeping in mind that since it is a system that processes, we do not have a way to advise you at what point those 30 days will be that they are gonna be processing that enrollment, specifically speaking about your account. We do already show a pending enrollment in here. Hope you have a wonderful rest... We can be reached at 800-497-4856, 8:00 AM to 8:00 PM Eastern Time, Monday through Fridays.