

Transcript: Francesca

Baez-6015655824506880-4690848398884864

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca ??? on behalf of Focus Workforce Management. Uh, speak Spanish. Sorry. Francesca ??? Focus Workforce Management. Mm-hmm. Family. ??? information is . What? What did I say? . ?? Workforce Management. . You said you want to cancel your insurance. Can I take care of it now? . I can cancel your insurance now. . Okay, great. Let me write that down. . Yes. We canceled the insurance for you. They didn't call me yet. They didn't call you yet. You want them to call you when they start hiring you? Okay, great. You can wait until they start hiring you. Once you start working for them, you will have 30 days from the first check to enroll in the plan. Muy bien. I'm enrolling because I need health insurance, but they haven't hired me yet. How do I enroll now if I don't have any money to pay? They will deduct it from your first check once you start working for them, but don't worry, it won't affect you negatively if you cancel it now. Okay. Thank you very much. Okay, have a good day. Thank you. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca ??? on behalf of Focus Workforce Management.

Speaker speaker_2: Uh, speak Spanish. Sorry.

Speaker speaker_1: Francesca ??? Focus Workforce Management.

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Family. ??? information is .

Speaker speaker_2: What? What did I say? .

Speaker speaker_1: ?? Workforce Management.

Speaker speaker_2: .

Speaker speaker_1: You said you want to cancel your insurance. Can I take care of it now?

Speaker speaker_2: .

Speaker speaker_1: I can cancel your insurance now.

Speaker speaker_2: .

Speaker speaker_1: Okay, great. Let me write that down.

Speaker speaker_2: .

Speaker speaker_1: Yes. We canceled the insurance for you.

Speaker speaker_2: They didn't call me yet. They didn't call you yet. You want them to call you when they start hiring you? Okay, great.

Speaker speaker_3: You can wait until they start hiring you. Once you start working for them, you will have 30 days from the first check to enroll in the plan.

Speaker speaker_2: Muy bien. I'm enrolling because I need health insurance, but they haven't hired me yet. How do I enroll now if I don't have any money to pay?

Speaker speaker_1: They will deduct it from your first check once you start working for them, but don't worry, it won't affect you negatively if you cancel it now.

Speaker speaker_2: Okay. Thank you very much.

Speaker speaker_1: Okay, have a good day. Thank you.

Speaker speaker_2: You too.