

Transcript: Francesca

Baez-6015223124901888-6697843349438464

Full Transcript

Your call may be monitored- Hello. ... or recorded for quality assurance purposes. Hello?
Good morning. My name is Francesca with Benefits in a Car. We had a missed call from you.
Um, yeah. Um, that was yesterday. Yeah. Yes, sir. How can we help you? Uh, I was just wondering what's going, like, what's, um, like, what's the deal on... like, like how the program work is? I'm sorry? I wondered, I wonder how the program works. Which program, sir? With Benefits with... in a Car. So there is no program with Benefits in a Car. We're the administrators for the health insurance of the staffing companies. You're the administrators of the health insurance? For the staffing companies, yes. So we are not a insurance company. We don't own any plans or offer any insurance. We just administer it for the staffing companies. So what does that mean? I mean, how do they get the benefits? How do you get benefits? Yes. You would have to be a staffing company employee since we're not an insurance company. I would have to be a staffing com- company employee? Yes, sir. Since we only administer the staffing's insurance. If you were looking for- But- ... insurance for yourself and you're not a staffing employee, you'll have to go through the marketplace. Oh, it's for the people that work for them? Yes, sir. Oh,.....

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Hello.

Speaker speaker_0: ... or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Good morning. My name is Francesca with Benefits in a Car. We had a missed call from you.

Speaker speaker_1: Um, yeah. Um, that was yesterday. Yeah.

Speaker speaker_2: Yes, sir. How can we help you?

Speaker speaker_1: Uh, I was just wondering what's going, like, what's, um, like, what's the deal on... like, like how the program work is?

Speaker speaker_2: I'm sorry?

Speaker speaker_1: I wondered, I wonder how the program works.

Speaker speaker_2: Which program, sir?

Speaker speaker_1: With Benefits with... in a Car.

Speaker speaker_2: So there is no program with Benefits in a Car. We're the administrators for the health insurance of the staffing companies.

Speaker speaker_1: You're the administrators of the health insurance?

Speaker speaker_2: For the staffing companies, yes. So we are not a insurance company. We don't own any plans or offer any insurance. We just administer it for the staffing companies.

Speaker speaker_1: So what does that mean? I mean, how do they get the benefits?

Speaker speaker_2: How do you get benefits?

Speaker speaker_1: Yes.

Speaker speaker_2: You would have to be a staffing company employee since we're not an insurance company.

Speaker speaker_1: I would have to be a staffing com- company employee?

Speaker speaker_2: Yes, sir. Since we only administer the staffing's insurance. If you were looking for-

Speaker speaker_1: But-

Speaker speaker_2: ... insurance for yourself and you're not a staffing employee, you'll have to go through the marketplace.

Speaker speaker_1: Oh, it's for the people that work for them?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Oh,.....