

Transcript: Francesca

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Full Transcript

Hi, you've reached Laura. Your call may be monitored or recorded for quality assurance purposes. I'm not home, can't take a call, or otherwise indisposed. If you're a telemarker, hang up now, I'm not interested. If you're a friend, call me back later or I'll call you. Talk to you later. Bye. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon. My name is Francesca Beneficino Carr looking to speak with Ms. Larry on behalf of Dorothy Staffing Solutions. We're giving you a call today regarding your enrollment process on the 25th of yesterday for benefits for yourself and spouse. Unfortunately, ma'am, you did not put your spouse's information into the policy request. We need at least their first and last name and date of birth for them to be able to utilize those benefits. A policy for a dependent for which information has not been provided will result in a policy for which that dependent will not be able to utilize. At the time being, we'll go ahead and change your request into employee only. In the event that you would like to still add your spouse to the policy, please give us a callback at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Keeping in mind the only information missing will be your spouses first and last name, as well as their date of birth. Hope you have a wonderful rest of your day. Thank you for your time today, as well as for listening to my message.

Conversation Format

Speaker speaker_0: Hi, you've reached Laura.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: I'm not home, can't take a call, or otherwise indisposed. If you're a telemarker, hang up now, I'm not interested. If you're a friend, call me back later or I'll call you. Talk to you later. Bye.

Speaker speaker_1: At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Good afternoon. My name is Francesca Beneficino Carr looking to speak with Ms. Larry on behalf of Dorothy Staffing Solutions. We're giving you a call today regarding your enrollment process on the 25th of yesterday for benefits for yourself and spouse. Unfortunately, ma'am, you did not put your spouse's information into the policy request. We need at least their first and last name and date of birth for them to be able to utilize those

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