## Transcript: Franchesca Baez-6003758366408704-6471523523051520

## **Full Transcript**

Please leave your message for- Your call may be monitored and recorded for quality assurance purposes. Seven eight seven five four nine six five nine six. Good afternoon, my name is Francesca with Benefits in a Car calling to speak with Mrs. Soto on behalf of Hospitality Staffing Solutions. We are calling about the registration form in the insurance that you filled out on December 5, 2024, where you selected a preventive plan called MEC TeleRx. Unfortunately, you only entered the Puerto Rico address. The benefits that Hospitality Staffing Solutions offers at this moment are not available in the Puerto Rico area. Given this, we would decline your insurance benefit enrollment. If you have any other address than the Puerto Rico address, please give us a call back, taking into account that the healthcare services that Hospitality Staffing Solutions offers at this time are not available in the Puerto Rico area. We are open from 8 AM to 8 PM Eastern Time, Monday through Friday. I hope you have a very nice day. Thank you very much for your time.

## **Conversation Format**

Speaker speaker 0: Please leave your message for-

Speaker speaker\_1: Your call may be monitored and recorded for quality assurance purposes.

Speaker speaker\_0: Seven eight seven five four nine six five nine six.

Speaker speaker\_2: Good afternoon, my name is Francesca with Benefits in a Car calling to speak with Mrs. Soto on behalf of Hospitality Staffing Solutions. We are calling about the registration form in the insurance that you filled out on December 5, 2024, where you selected a preventive plan called MEC TeleRx. Unfortunately, you only entered the Puerto Rico address. The benefits that Hospitality Staffing Solutions offers at this moment are not available in the Puerto Rico area. Given this, we would decline your insurance benefit enrollment. If you have any other address than the Puerto Rico address, please give us a call back, taking into account that the healthcare services that Hospitality Staffing Solutions offers at this time are not available in the Puerto Rico area. We are open from 8 AM to 8 PM Eastern Time, Monday through Friday. I hope you have a very nice day. Thank you very much for your time.