## Transcript: Franchesca Baez-5988084174077952-4846195563610112

## **Full Transcript**

Your call may be monitored or recorded. Please leave your message for 939-233-0175. Francesca. My number is Francesca, with Benefits and a Card. I'm calling to speak with Mrs. Figueroa Benitez on behalf of Hospitality Staffing Solutions. We are calling about the insurance enrollment form that you filled out on February 14, 2025, where you had selected coverage, but you also selected "no participation." In your age group, Puerto Rico can only enroll in the Virtual Urgencies Plan. Given the case that if you were interested in enrolling in that plan, please give us a call to return to 800-497-4856. We are open Monday through Friday, 8 AM to 8 PM Eastern Time. I hope you have a very good day. Thank you very much for your time, as well as for listening to this message.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded. Please leave your message for 939-233-0175.

Speaker speaker\_1: Francesca. My number is Francesca, with Benefits and a Card. I'm calling to speak with Mrs. Figueroa Benitez on behalf of Hospitality Staffing Solutions. We are calling about the insurance enrollment form that you filled out on February 14, 2025, where you had selected coverage, but you also selected "no participation." In your age group, Puerto Rico can only enroll in the Virtual Urgencies Plan. Given the case that if you were interested in enrolling in that plan, please give us a call to return to 800-497-4856. We are open Monday through Friday, 8 AM to 8 PM Eastern Time. I hope you have a very good day. Thank you very much for your time, as well as for listening to this message.