

Transcript: Francesca

Baez-5977304701517824-6195693252427776

Full Transcript

Your call has been forwarded to an automated voice messaging system. 4196010835 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To send a fax, press four now. To leave a callback number, press five. Good afternoon. My name is Francesca and I'm currently looking to speak with Ms. Bonnie Hymen on behalf of Hamilton Record Staffing. We're giving you a call regarding your enrollment form for health insurance you filled out on April 9th, 2025, in which you were requesting to be enrolled into medical benefits of the VIP Classic along with the Stay Healthy MEC RX for yourself and children, but did not provide the child information. You also went ahead and selected to be enrolled on your own into the MEC Stay Healthy Enhanced. You cannot be enrolled into both of the MEC plans, same way that you cannot be enrolled into both VIP plans. Specifically speaking, the MEC Enhanced plan cannot be mixed with any other of the medical plans. For the time being, the enrollment of the Stay Healthy MEC RX prevented us, and the VIP Classic will be the submission that we will process as we do not have that children's information. In the event that you would like us to process the enrollment for employee and child, please give us a callback at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day. Thank you for your time today as well as for listening to my message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. 4196010835 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To send a fax, press four now. To leave a callback number, press five.

Speaker speaker_1: Good afternoon. My name is Francesca and I'm currently looking to speak with Ms. Bonnie Hymen on behalf of Hamilton Record Staffing. We're giving you a call regarding your enrollment form for health insurance you filled out on April 9th, 2025, in which you were requesting to be enrolled into medical benefits of the VIP Classic along with the Stay Healthy MEC RX for yourself and children, but did not provide the child information. You also went ahead and selected to be enrolled on your own into the MEC Stay Healthy Enhanced. You cannot be enrolled into both of the MEC plans, same way that you cannot be enrolled into both VIP plans. Specifically speaking, the MEC Enhanced plan cannot be mixed with any other of the medical plans. For the time being, the enrollment of the Stay Healthy MEC RX prevented us, and the VIP Classic will be the submission that we will process as we do not

have that children's information. In the event that you would like us to process the enrollment for employee and child, please give us a callback at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day. Thank you for your time today as well as for listening to my message.