

Transcript: Franchesca

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Full Transcript

Thank you for calling 90 Degree Benefits, the administrator for benefits in a card members. Please select from the following options to ensure you are directed to the appropriate party to answer your questions. For questions on IMA Mech Wellness, MVP plans, or co- If you would like to participate in a quick survey after the call to rate your service with us, please press one. Thank you so m- Thank you for calling 90 Degree Benefits. This is Amanda, how can I help you? Mr. Moss, are you there? Can you hear me? Yes, I'm here. Yes. There you go, sir, that is an agent at 90 Degree. Okay. Hello, ma'am. Good morning. How are you?

Conversation Format

Speaker speaker_0: Thank you for calling 90 Degree Benefits, the administrator for benefits in a card members. Please select from the following options to ensure you are directed to the appropriate party to answer your questions. For questions on IMA Mech Wellness, MVP plans, or co- If you would like to participate in a quick survey after the call to rate your service with us, please press one.

Speaker speaker_1: Thank you so m- Thank you for calling 90 Degree Benefits. This is Amanda, how can I help you?

Speaker speaker_2: Mr. Moss, are you there?

Speaker speaker_1: Can you hear me?

Speaker speaker_3: Yes, I'm here. Yes.

Speaker speaker_2: There you go, sir, that is an agent at 90 Degree.

Speaker speaker_3: Okay. Hello, ma'am. Good morning. How are you?