## Transcript: Franchesca Baez-5955050421567488-6092075212685312

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. . Ah. The message is in Spanish. Oh, okay. Yeah, yeah. In Spanish. Oh, muchísimas gracias, mommy. No, I don't like it. Do you want me to send you any other information? This is a very serious problem we have. Can we go to work tomorrow? We don't know what to do. Unfortunately, I don't have that information. We only have the information about the medical insurance. I recommend that you talk to them directly about that. Okay, thank you very much. Thank you for calling. Have a good day. You're welcome.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1:.

Speaker speaker\_2: Ah.

Speaker speaker\_1: The message is in Spanish.

Speaker speaker\_2: Oh, okay. Yeah, yeah.

Speaker speaker\_1: In Spanish.

Speaker speaker\_2: Oh, muchísimas gracias, mommy.

Speaker speaker\_1: No, I don't like it. Do you want me to send you any other information?

Speaker speaker\_2: This is a very serious problem we have. Can we go to work tomorrow? We don't know what to do.

Speaker speaker\_1: Unfortunately, I don't have that information. We only have the information about the medical insurance. I recommend that you talk to them directly about that.

Speaker speaker\_2: Okay, thank you very much.

Speaker speaker\_1: Thank you for calling. Have a good day.

Speaker speaker 2: You're welcome.