

Transcript: Francesca

Baez-5935780862574592-4798594184331264

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. Good afternoon. My name is Francesca at Benefits in a Car. Am I speaking with Ms. Green? Yeah. Uh, who calling? Yes, ma'am. Once again, my name is Francesca at Benefits in a Car. Benefits in a car? Who? Benefits in a Car, ma'am. You received text messages from the staffing companies you have applied to, Search and TRC Staffing, and you asked what the message was in regards to. We're returning your call back to provide more information. Okay. Thanks. I'm sorry? Okay. Okay. Um, yes, ma'am. So, it shows here that you received a message back congratulating you into Search Staffing's job that you had applied with them. Essentially, what the message is advising you is that Search has a company policy where they auto-enroll their new members into a medical preventative care plan, which is what that ME/C/C/A/R/X that's on that text message is. And then BIC will be... in a car, with our account administrator for the health insurance they offered. Our phone number is there in the event that you want to opt out of auto enrollment so that you're not automatic to that plan, or in the event that you would like to enroll into any of their other benefits that they offer. Okay. All right. Did you need us to process any declinations for you at the moment? No. Understood. I hope you have a wonderful rest of your day, and thank you so much for answering my call today. You too. Thanks. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello. Good afternoon. My name is Francesca at Benefits in a Car. Am I speaking with Ms. Green?

Speaker speaker_2: Yeah. Uh, who calling?

Speaker speaker_1: Yes, ma'am. Once again, my name is Francesca at Benefits in a Car.

Speaker speaker_2: Benefits in a car? Who?

Speaker speaker_1: Benefits in a Car, ma'am. You received text messages from the staffing companies you have applied to, Search and TRC Staffing, and you asked what the message was in regards to. We're returning your call back to provide more information.

Speaker speaker_2: Okay. Thanks.

Speaker speaker_1: I'm sorry?

Speaker speaker_2: Okay.

Speaker speaker_1: Okay. Um, yes, ma'am. So, it shows here that you received a message back congratulating you into Search Staffing's job that you had applied with them. Essentially, what the message is advising you is that Search has a company policy where they auto-enroll their new members into a medical preventative care plan, which is what that ME/C/C/A/R/X that's on that text message is. And then BIC will be... in a car, with our account administrator for the health insurance they offered. Our phone number is there in the event that you want to opt out of auto enrollment so that you're not automatic to that plan, or in the event that you would like to enroll into any of their other benefits that they offer.

Speaker speaker_2: Okay.

Speaker speaker_1: All right. Did you need us to process any declinations for you at the moment?

Speaker speaker_2: No.

Speaker speaker_1: Understood. I hope you have a wonderful rest of your day, and thank you so much for answering my call today.

Speaker speaker_2: You too. Thanks.

Speaker speaker_1: Bye-bye.