

Transcript: Francesca

Baez-5935601727520768-4722309906513920

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, miss, miss, my name is Francesca Benefits ... are giving you a call on behalf of Hamilton Riker Staffing. We were calling you to the fact that on the health insurance form that you filled out on December 13, 2024, you had selected both of our BAP plans. Unfortunately, you cannot be enrolled into both. We'll go ahead and process the enrollment for the lowest costing one, which will be BAP Standard. I did also want to mention, you requested to be enrolled into the FreerX plan. Unfortunately, ma'am, that is already added into the Stay Healthy ... that you selected. So you won't be seeing a standalone enrollment for that medical preventative. You also placed yourself as the beneficiary for the term life insurance. You cannot be your own beneficiary. So we'll leave you with no beneficiary for the moment until we're able to contact you or reach out with you so we can go ahead and fix it. I hope you have a wonderful rest of your day. Thank you for your time today.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon, miss, miss, my name is Francesca Benefits ... are giving you a call on behalf of Hamilton Riker Staffing. We were calling you to the fact that on the health insurance form that you filled out on December 13, 2024, you had selected both of our BAP plans. Unfortunately, you cannot be enrolled into both. We'll go ahead and process the enrollment for the lowest costing one, which will be BAP Standard. I did also want to mention, you requested to be enrolled into the FreerX plan. Unfortunately, ma'am, that is already added into the Stay Healthy ... that you selected. So you won't be seeing a standalone enrollment for that medical preventative. You also placed yourself as the beneficiary for the term life insurance. You cannot be your own beneficiary. So we'll leave you with no beneficiary for the moment until we're able to contact you or reach out with you so we can go ahead and fix it. I hope you have a wonderful rest of your day. Thank you for your time today.