

Transcript: Francesca

Baez-5934826368057344-5107637141684224

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca of Benefits in a Car, looking to speak with Ms. Cadius on behalf of Hospitality Staffing Solutions. Hello? Hello? Yes, hello. Good afternoon. My name is Francesca with Benefits in a Car. I'm looking to speak with Ms. Sherline Cadius on behalf of Hospitality Staffing Solutions. Oh, yes. We were giving you a call- You speak Spanish? Okay. Um, we're giving you a call in regards to an online enrollment request for health benefits for your staffing company. Well, you selected the medical preventative plan for yourself, but then you put your spouse as a dependent. So we're calling to see if you were trying to also put him in the policy or if you added him accidentally. Hello? Yes, ma'am. Can you hear me? You speak Spanish? . Okay. . ¿Cómo? . No. . No. .

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca of Benefits in a Car, looking to speak with Ms. Cadius on behalf of Hospitality Staffing Solutions. Hello?

Speaker speaker_2: Hello?

Speaker speaker_1: Yes, hello. Good afternoon. My name is Francesca with Benefits in a Car. I'm looking to speak with Ms. Sherline Cadius on behalf of Hospitality Staffing Solutions.

Speaker speaker_2: Oh, yes.

Speaker speaker_1: We were giving you a call-

Speaker speaker_2: You speak Spanish?

Speaker speaker_1: Okay. Um, we're giving you a call in regards to an online enrollment request for health benefits for your staffing company. Well, you selected the medical preventative plan for yourself, but then you put your spouse as a dependent. So we're calling to see if you were trying to also put him in the policy or if you added him accidentally.

Speaker speaker_2: Hello?

Speaker speaker_1: Yes, ma'am. Can you hear me?

Speaker speaker_2: You speak Spanish?

Speaker speaker_1: .

Speaker speaker_2: Okay.

Speaker speaker_1: .

Speaker speaker_2: ¿Cómo?

Speaker speaker_1: .

Speaker speaker_2: No.

Speaker speaker_1: .

Speaker speaker_2: No.

Speaker speaker_1: .