

Transcript: Francesca

Baez-5934538621239296-5055911239139328

Full Transcript

Four, zero- Your call may be monitored or recorded for quality assurance purposes. ... five, three, seven, six, five, nine, is not available. Good afternoon. My name is Francesca of Benefits North Carolina, looking to speak with Mr. Cadenos on behalf of OnTrack Staffing. We're calling regarding an enrollment that you processed online Friday the 7th to which you requested to be enrolled into dental for yourself and spouse. However, you did not provide a spouse's information. A policy for a dependent which information is not provided will be a policy that your dependent will not be able to utilize and you will not be able to request a reimbursement for. For the time being, we'll go ahead and process your enrollment for employee only. In the event that you are still interested in adding your spouse to a policy, please give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day, and thank you so much for your time as well as for listening to my message today.

Conversation Format

Speaker speaker_0: Four, zero-

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: ... five, three, seven, six, five, nine, is not available.

Speaker speaker_2: Good afternoon. My name is Francesca of Benefits North Carolina, looking to speak with Mr. Cadenos on behalf of OnTrack Staffing. We're calling regarding an enrollment that you processed online Friday the 7th to which you requested to be enrolled into dental for yourself and spouse. However, you did not provide a spouse's information. A policy for a dependent which information is not provided will be a policy that your dependent will not be able to utilize and you will not be able to request a reimbursement for. For the time being, we'll go ahead and process your enrollment for employee only. In the event that you are still interested in adding your spouse to a policy, please give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day, and thank you so much for your time as well as for listening to my message today.