

Transcript: Francesca

Baez-5932344244879360-6452316499001344

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits 0003. I'm looking to speak with Mr. Rogers on behalf of BG Staffing. Yes? Yes, sir. I'm giving you a call regarding the text message that you have received, which you replied back, "Is it free?" It is not free, but if the health insurance, that will be deducted from your paycheck if you request to be enrolled into it. It is not free. So okay, let's say I don't get no work. Who's pay, who pays for it? So an actual human being did not send you the text message. Their system did. The way that it works is they just provide a contact list and it sends it automatically to all of them. So- No, okay. I under, I understand that, but if I'm not g... if I... if I ... if it's getting through to BG and I'm, I... and BG's not giving me no work, how do I get paid? How do I, how do I, how do I get... where the money come from? Yes, sir. I was just about to explain to you, I cannot answer that because we don't do the job side. We only do the insurance portion. Okay. No problem. Appreciate you. Of course. Have a great day. You do the same. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca with Benefits 0003. I'm looking to speak with Mr. Rogers on behalf of BG Staffing.

Speaker speaker_2: Yes?

Speaker speaker_1: Yes, sir. I'm giving you a call regarding the text message that you have received, which you replied back, "Is it free?" It is not free, but if the health insurance, that will be deducted from your paycheck if you request to be enrolled into it. It is not free.

Speaker speaker_2: So okay, let's say I don't get no work. Who's pay, who pays for it?

Speaker speaker_1: So an actual human being did not send you the text message. Their system did. The way that it works is they just provide a contact list and it sends it automatically to all of them. So-

Speaker speaker_2: No, okay. I under, I understand that, but if I'm not g... if I... if I ... if it's getting through to BG and I'm, I... and BG's not giving me no work, how do I get paid? How do I, how do I, how do I get... where the money come from?

Speaker speaker_1: Yes, sir. I was just about to explain to you, I cannot answer that because we don't do the job side. We only do the insurance portion.

Speaker speaker_2: Okay. No problem. Appreciate you.

Speaker speaker_1: Of course. Have a great day.

Speaker speaker_2: You do the same. Bye-bye.