## Transcript: Franchesca Baez-5928034000879616-5458978743435264

## **Full Transcript**

Your call has been forwarded to voicemail. Your call is being monitored for quality assurance. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca . I'm looking to speak with Mr. Sanchez Niero on behalf of Hospitality Staffing Solutions regarding the enrollment form that you filled out on May 5th, 2023 in which you selected both our MEC Enhanced as well as our VIP Standard. Unfortunately, you cannot have both of those plans together. For the time being, we're going to go ahead and process the enrollment for your lowest costing selection, which will be that VIP Standard. In the event that you would still like to be enrolled into the MEC Enhanced rather than the VIP Standard, please make sure that you give us a call back at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Friday Eastern Time. Keeping in mind that once you start working, you will have 30 days after the very first pay period to be eligible for those benefit changes. I do hope you have a wonderful rest of your day. Thank you for your time today as well for listening to my message.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail.

Speaker speaker\_1: Your call is being monitored for quality assurance.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Good afternoon. My name is Francesca . I'm looking to speak with Mr. Sanchez Niero on behalf of Hospitality Staffing Solutions regarding the enrollment form that you filled out on May 5th, 2023 in which you selected both our MEC Enhanced as well as our VIP Standard. Unfortunately, you cannot have both of those plans together. For the time being, we're going to go ahead and process the enrollment for your lowest costing selection, which will be that VIP Standard. In the event that you would still like to be enrolled into the MEC Enhanced rather than the VIP Standard, please make sure that you give us a call back at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Friday Eastern Time. Keeping in mind that once you start working, you will have 30 days after the very first pay period to be eligible for those benefit changes. I do hope you have a wonderful rest of your day. Thank you for your time today as well for listening to my message.