## Transcript: Franchesca Baez-5927902803836928-6313888561938432

## **Full Transcript**

Hello. Your call may be monitored or recorded for quality assurance purposes. Good morning. My name is Francesca of Benefitinga Card calling to speak with Miss Hardy on behalf of Mega4 Staffing. This is her. Um, yes, ma'am. I was calling regarding the issue of you stating you enrolled online and it's not showing up on my system. Mm-hmm. Well, I just called and Miss Hardy was gonna send y'all the form. So you said that they were gonna send us a form? Yes. I guess whatever they're supposed to send y'all. But she said she was going to-Understood. She said she was going to resend it. All right. I'll let them know, um, because the IT department didn't locate any account being registered for you to enroll into it. Mm-hmm. But I'll let them know that Mega4 said that they were going to send the form over. Okay. All right. Thank you. No problem. Have a great day. And you, yes.

## **Conversation Format**

Speaker speaker\_0: Hello.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_2: Good morning. My name is Francesca of Benefitinga Card calling to speak with Miss Hardy on behalf of Mega4 Staffing.

Speaker speaker\_0: This is her.

Speaker speaker\_2: Um, yes, ma'am. I was calling regarding the issue of you stating you enrolled online and it's not showing up on my system.

Speaker speaker\_0: Mm-hmm. Well, I just called and Miss Hardy was gonna send y'all the form.

Speaker speaker\_2: So you said that they were gonna send us a form?

Speaker speaker\_0: Yes. I guess whatever they're supposed to send y'all. But she said she was going to-

Speaker speaker 2: Understood.

Speaker speaker\_0: She said she was going to resend it.

Speaker speaker\_2: All right. I'll let them know, um, because the IT department didn't locate any account being registered for you to enroll into it.

Speaker speaker\_0: Mm-hmm.

Speaker speaker\_2: But I'll let them know that Mega4 said that they were going to send the form over.

Speaker speaker\_0: Okay. All right. Thank you.

Speaker speaker\_2: No problem. Have a great day.

Speaker speaker\_0: And you, yes.