

Transcript: Francesca

Baez-5918130712297472-4943120321429504

Full Transcript

Your call may be monitored or- Hello. ... recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefit- I'm sorry. The name- ... Ms. Singh. ... Bang is not at the phone right now, so... Bye. Good afternoon. My name is Francesca with Benefit 10-0 Card. You may have called the state, but Ms. Singh, on behalf of BGS Staffing. We're calling in regards to the enrollment form you filled out on November 12th, 2024, where you had selected benefits but also chose to opt out. Well, we're just calling to confirm your selection. For the moment, since we were unable to locate you, we'll go ahead and process the declination. Hope you have a wonderful rest of your day and thank you for your time.

Conversation Format

Speaker speaker_0: Your call may be monitored or-

Speaker speaker_1: Hello.

Speaker speaker_0: ... recorded for quality assurance purposes.

Speaker speaker_2: Good afternoon. My name is Francesca with Benefit-

Speaker speaker_1: I'm sorry. The name-

Speaker speaker_2: ...

Speaker speaker_3: Ms. Singh.

Speaker speaker_1: ... Bang is not at the phone right now, so... Bye.

Speaker speaker_2: Good afternoon. My name is Francesca with Benefit 10-0 Card. You may have called the state, but Ms. Singh, on behalf of BGS Staffing. We're calling in regards to the enrollment form you filled out on November 12th, 2024, where you had selected benefits but also chose to opt out. Well, we're just calling to confirm your selection. For the moment, since we were unable to locate you, we'll go ahead and process the declination. Hope you have a wonderful rest of your day and thank you for your time.