

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca at Benefits in a Card, looking to speak with Mr. Jonathan on behalf of On Track Staffing. Yes, this is me. Hello, sir. We were calling in regards to an enrollment you were processing today for yourself and children. Um, but you did not put the children's information in there, so we're going to see if we can get their first and last name and date of birth. Hold on. Okay. Give me one second. That's all right. Take your time. Well, the name... The name is... You got, you got the name, though? Jonathan Brown. No, sir. I mean for the children's. You didn't provide any of the children's information. Yeah. His name's Jonathan Brown. Is Brown the last name or middle name? Last name. And what is his date of birth? 090413. 090413. And was there anyone else aside from Jonathan that you needed to put on the policy, or was he the only child? Only child. Understood. So once you start working, you see the first deduction of 6360, following Monday, policy will be effective. And that same week of activation, Friday is going to be when your carrier sends out those benefit cards. It will be only one benefit card for both of you guys, which will say employee plus child. Okay. All right. So you are all set. Thank you so much, Mr. Jonathan for taking my call. I hope you have a wonderful rest of your day. Um, you didn't need the, uh, Social? No, sir. We don't really need it. I can put it in there if you like, but it will not cause any issues for him to use the benefits without it. All right. Your staffing company doesn't require it. All right. All right. Then. Thank you so much for your time. It was a pleasure speaking with you today. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca at Benefits in a Card, looking to speak with Mr. Jonathan on behalf of On Track Staffing.

Speaker speaker_2: Yes, this is me.

Speaker speaker_1: Hello, sir. We were calling in regards to an enrollment you were processing today for yourself and children. Um, but you did not put the children's information in there, so we're going to see if we can get their first and last name and date of birth.

Speaker speaker_2: Hold on.

Speaker speaker_1: Okay.

Speaker speaker_2: Give me one second.

Speaker speaker_1: That's all right. Take your time.

Speaker speaker_2: Well, the name... The name is... You got, you got the name, though? Jonathan Brown.

Speaker speaker_1: No, sir. I mean for the children's. You didn't provide any of the children's information.

Speaker speaker_2: Yeah. His name's Jonathan Brown.

Speaker speaker_1: Is Brown the last name or middle name?

Speaker speaker_2: Last name.

Speaker speaker_1: And what is his date of birth?

Speaker speaker_2: 090413.

Speaker speaker_1: 090413. And was there anyone else aside from Jonathan that you needed to put on the policy, or was he the only child?

Speaker speaker_2: Only child.

Speaker speaker_1: Understood. So once you start working, you see the first deduction of 6360, following Monday, policy will be effective. And that same week of activation, Friday is going to be when your carrier sends out those benefit cards. It will be only one benefit card for both of you guys, which will say employee plus child.

Speaker speaker_2: Okay.

Speaker speaker_1: All right. So you are all set. Thank you so much, Mr. Jonathan for taking my call. I hope you have a wonderful rest of your day.

Speaker speaker_2: Um, you didn't need the, uh, Social?

Speaker speaker_1: No, sir. We don't really need it. I can put it in there if you like, but it will not cause any issues for him to use the benefits without it.

Speaker speaker_2: All right.

Speaker speaker_1: Your staffing company doesn't require it.

Speaker speaker_2: All right. All right. Then.

Speaker speaker_1: Thank you so much for your time. It was a pleasure speaking with you today.

Speaker speaker_2: All right.