

Transcript: Francesca

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Full Transcript

Hi, Candace. It's Michelle. I emailed you. Your leave your name and number. Aw, sorry about that. Thanks. Bye. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon, Miss Aggie. My name is Francesca, Benefits in the Car, giving you a call on behalf of Estrella Staffing, also known as Terra Staffing. We were giving you a call regarding the enrollment in your charter process for yourselves and spouse. Unfortunately, ma'am, you did not provide your spouse's information. A policy for a dependent without their information will result in being a policy your dependent can't use. And you as a policy holder won't be able to ask for a reimbursement on. For the time being, we'll go ahead and switch your enrollment for employee only. In the event that you are still looking to have your spouse also cover under the plan, please keep in mind that you are currently on a personal enrollment period. Once that enrollment period ends, you will no longer be able to make changes to your policy. The very last day that you will have to add that spouse into this policy is going to be April 16th, 2025. I hope you have a wonderful rest of your day. We can be reached at 800-497-4856, open 8:00 AM to 8:00 PM Monday through Friday, Eastern Time.

Conversation Format

Speaker speaker_0: Hi, Candace. It's Michelle. I emailed you. Your leave your name and number. Aw, sorry about that. Thanks. Bye.

Speaker speaker_1: At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Good afternoon, Miss Aggie. My name is Francesca, Benefits in the Car, giving you a call on behalf of Estrella Staffing, also known as Terra Staffing. We were giving you a call regarding the enrollment in your charter process for yourselves and spouse. Unfortunately, ma'am, you did not provide your spouse's information. A policy for a dependent without their information will result in being a policy your dependent can't use. And you as a policy holder won't be able to ask for a reimbursement on. For the time being, we'll go ahead and switch your enrollment for employee only. In the event that you are still looking to have your spouse also cover under the plan, please keep in mind that you are currently on a personal enrollment period. Once that enrollment period ends, you will no longer be able to make changes to your policy. The very last day that you will have to add that spouse into this policy is going to be April 16th, 2025. I hope you have a wonderful rest of your day. We can be

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