

## **Transcript: Franchesca**

**Baez-5883027967655936-5927263379341312**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in No Crime. My name is Francesca. How can I assist you today? Uh, this is Frank Scott Junior. I was calling to ask for Justin. Sure thing, Mr. Scott. Is there anything that I can assist you prior to me checking if he's available? No. I, I need to talk to Justin. Okay. Bear with me one moment, sir, while I check. Okay? All right. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in No Crime. My name is Francesca. How can I assist you today?

Speaker speaker\_2: Uh, this is Frank Scott Junior. I was calling to ask for Justin.

Speaker speaker\_1: Sure thing, Mr. Scott. Is there anything that I can assist you prior to me checking if he's available?

Speaker speaker\_2: No. I, I need to talk to Justin.

Speaker speaker\_1: Okay. Bear with me one moment, sir, while I check. Okay?

Speaker speaker\_2: All right.

Speaker speaker\_1: Thank you.