

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? My name is Francesca, I'm with Benefit Center Cards. I'm calling to speak with Mr. Calm on behalf of Partners Personal Staffing. Okay. Good afternoon, sir. I'm calling about the text message that you received today at 3:00 PM, which you responded to asking what benefits you are enrolling in. Okay. The text message was basically sent by the Partners Personal system. They are notifying you of your health coverage period, which they offer, for which they deduct from your check. Oh, okay. Yes, sir. Is there any other information I can provide you with? No, just the insurance, I think. Okay. Are you interested in enrolling in health insurance at this moment? And how much does that check deduct? Well, that depends on what plan you choose, as well as how many plans. For example, let's say you're looking for an eye policy only. They would only charge you what they would charge for that single plan, given that all their plans are an individual cost. No, no, actually, I'm not working right now. I'm only working on a short term. Okay, I understand. Don't worry. It's completely optional. You would have until January 15th, when you would still be receiving those messages, given that that would be the last day of your health period. Oh, okay. If you wish, you can simply ignore the messages, or if you change your mind, you can call the number that is in the message, which would be our order. Oh, okay. Thank you. You're welcome. God bless you. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hello?

Speaker speaker_1: My name is Francesca, I'm with Benefit Center Cards. I'm calling to speak with Mr. Calm on behalf of Partners Personal Staffing.

Speaker speaker_2: Okay.

Speaker speaker_1: Good afternoon, sir. I'm calling about the text message that you received today at 3:00 PM, which you responded to asking what benefits you are enrolling in.

Speaker speaker_2: Okay.

Speaker speaker_1: The text message was basically sent by the Partners Personal system. They are notifying you of your health coverage period, which they offer, for which they deduct from your check.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Yes, sir. Is there any other information I can provide you with?

Speaker speaker_2: No, just the insurance, I think.

Speaker speaker_1: Okay. Are you interested in enrolling in health insurance at this moment?

Speaker speaker_2: And how much does that check deduct?

Speaker speaker_1: Well, that depends on what plan you choose, as well as how many plans. For example, let's say you're looking for an eye policy only. They would only charge you what they would charge for that single plan, given that all their plans are an individual cost.

Speaker speaker_2: No, no, actually, I'm not working right now. I'm only working on a short term.

Speaker speaker_1: Okay, I understand. Don't worry. It's completely optional. You would have until January 15th, when you would still be receiving those messages, given that that would be the last day of your health period.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: If you wish, you can simply ignore the messages, or if you change your mind, you can call the number that is in the message, which would be our order.

Speaker speaker_2: Oh, okay. Thank you.

Speaker speaker_1: You're welcome. God bless you.

Speaker speaker_2: You too.