

Transcript: Franchesca

Baez-5818312505737216-4513232066232320

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, this is a 2D factor. Good afternoon. My name is Francesca . I'm going to speak with Mr. Walker on behalf of MAU Staffing. We're giving you a call in regards to your pending enrollment request for services for yourself and child. However, on the policy, sir, that you requested, you put down the dependent Hayley Walker was a spouse dependent, and then you put her down as a beneficiary label as a child, not a spouse. Um, so we were needing that confirmation, sir. For the moment, we'll go ahead and turn her off as a dependent and place your policy for employee only. Hope you have a wonderful rest of your day. Thank you for your time today.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello, this is a 2D factor.

Speaker speaker_2: Good afternoon. My name is Francesca . I'm going to speak with Mr. Walker on behalf of MAU Staffing. We're giving you a call in regards to your pending enrollment request for services for yourself and child. However, on the policy, sir, that you requested, you put down the dependent Hayley Walker was a spouse dependent, and then you put her down as a beneficiary label as a child, not a spouse. Um, so we were needing that confirmation, sir. For the moment, we'll go ahead and turn her off as a dependent and place your policy for employee only. Hope you have a wonderful rest of your day. Thank you for your time today.