

Transcript: Francesca

Baez-5810336291012608-5598311875002368

Full Transcript

Your call may be monitored or recorded for quality assurance- Hello. ... purposes. Good morning. My name is Francesca Benefit- Hello. ... ?... looking to speak with Mr. Davis on behalf of Surge Staffing. What? My name is Francesca Benefit in the car once again calling on behalf of Surge Staffing to speak with Mr. Davis. What do you need? We're giving you a call, sir, regarding the text message you received on April 10th to which you just replied yesterday about auto enrollment. I'm calling to clarify Surge's system is try... was trying actually to advise you that your staffing company has auto enrollment. They automatically enroll the new hires into a medical preventative care plan per our system. You have been already enrolled since we did not receive any declination for that enrollment. I have no clue. I don't know what you're talking about. Okay. So to clarify, sir, you received a text message from your staffing company, Surge Staffing- Yeah. They, they... I know but they ain't even working me so what, why do I need to have a staffing company? I'm not working for them. I am only a messenger, sir. I was just calling to clarify the text message. Well, what do I got to do with it? What do you want me to do with it? Once again, it's up to you what you do. I'm just calling to inform you that Surge Staffing automatically enrolls the new hire into a medical preventative care plan, which you will have been enrolled into since you did not decline. If our employees start- Okay. Do it. ... working with them. All right. Never mind, dude. Never mind.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance-

Speaker speaker_1: Hello.

Speaker speaker_0: ... purposes.

Speaker speaker_2: Good morning. My name is Francesca Benefit-

Speaker speaker_1: Hello.

Speaker speaker_2: ... ?... looking to speak with Mr. Davis on behalf of Surge Staffing.

Speaker speaker_1: What?

Speaker speaker_2: My name is Francesca Benefit in the car once again calling on behalf of Surge Staffing to speak with Mr. Davis.

Speaker speaker_1: What do you need?

Speaker speaker_2: We're giving you a call, sir, regarding the text message you received on April 10th to which you just replied yesterday about auto enrollment. I'm calling to clarify Surge's system is try... was trying actually to advise you that your staffing company has auto enrollment. They automatically enroll the new hires into a medical preventative care plan per our system. You have been already enrolled since we did not receive any declination for that enrollment.

Speaker speaker_1: I have no clue. I don't know what you're talking about.

Speaker speaker_2: Okay. So to clarify, sir, you received a text message from your staffing company, Surge Staffing-

Speaker speaker_1: Yeah. They, they... I know but they ain't even working me so what, why do I need to have a staffing company? I'm not working for them.

Speaker speaker_2: I am only a messenger, sir. I was just calling to clarify the text message.

Speaker speaker_1: Well, what do I got to do with it? What do you want me to do with it?

Speaker speaker_2: Once again, it's up to you what you do. I'm just calling to inform you that Surge Staffing automatically enrolls the new hire into a medical preventative care plan, which you will have been enrolled into since you did not decline. If our employees start-

Speaker speaker_1: Okay. Do it.

Speaker speaker_2: ... working with them.

Speaker speaker_1: All right. Never mind, dude. Never mind.