

## **Transcript: Franchesca**

**Baez-5805810019778560-5659334790660096**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Colinas Morales. Okay. Eh, information like what? First name, last name, date of birth, and social number. No, eh, Lilianny. Lilian Sofia Moracolina. Eh... You said Moracolina? Moracolina, yes. What is her date of birth? 18/10/20. I'm sorry, 18 what month? 10/10/20. And do you have her social number right now? Okay. I can call later if you want to add it. And could you spell correctly for me how Lilianny is spelled so I can make sure I typed it correctly? L-I-L-I... A double N-Y at the end. Lilianny. Okay. Any other children or only her? No, just her. Only her. Understood. Have a good day and thank you for providing the missing information. Thank you. Goodbye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Colinas Morales.

Speaker speaker\_2: Okay. Eh, information like what?

Speaker speaker\_1: First name, last name, date of birth, and social number.

Speaker speaker\_2: No, eh, Lilianny. Lilian Sofia Moracolina. Eh...

Speaker speaker\_1: You said Moracolina?

Speaker speaker\_2: Moracolina, yes.

Speaker speaker\_1: What is her date of birth?

Speaker speaker\_2: 18/10/20.

Speaker speaker\_1: I'm sorry, 18 what month?

Speaker speaker\_2: 10/10/20.

Speaker speaker\_1: And do you have her social number right now? Okay. I can call later if you want to add it. And could you spell correctly for me how Lilianny is spelled so I can make sure I typed it correctly?

Speaker speaker\_2: L-I-L-I... A double N-Y at the end. Lilianny.

Speaker speaker\_1: Okay. Any other children or only her?

Speaker speaker\_2: No, just her. Only her.

Speaker speaker\_1: Understood. Have a good day and thank you for providing the missing information.

Speaker speaker\_2: Thank you.

Speaker speaker\_1: Goodbye.