

Transcript: Francesca

Baez-5793422096416768-4656464863379456

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca at Benefits in a Card. Am I speaking with Mr. Pierce? Yes. Who, who am I speaking with? My name is Francesca at Benefits in a Card. We're the administrators- Hello. How are you doing? ... for the health insurance. Good. How are you today, sir? I'm doing good. We're the health administrators for the health insurance that Partners Personnel offers their employees. I was calling in regards to a message we received yesterday where you said that you needed to speak with somebody. Oh, yeah. I was trying to... So, um, I basically... I got hired, uh, and I was just trying to figure out the exact, um, people that I got hired from, like which agency and how I can contact them about my time card, because I messed up and, uh, I, I was here at work, but I forgot to clock in from my lunch for two days. So I just wanted to make sure that I could... You can double-check on my, um, time card. I talked to my manager, and I guess he talked to Cheryl, which is the boss of, uh, Equipment. This is the job I have, but I don't know exactly who I got hired, uh, through, because I just applied a lot of different places and I got called for a interview, I came. Okay. Um, so I can't guarantee whether or not it was Partners Personnel that you got hired through. Um, but I do know that it does show currently that you have an open enrollment period with them. Per our system, you started working with them, uh, some point during the week of October 21st afterwards. So if that sounds like it might be them, I will recommend calling- Yeah. ... Partners Personnel, um, to speak with them in regards to that. Okay. 'Cause we only administer the health insurance. We don't do anything else or have access to anything else. Okay. Uh, i- Can you give me a phone number for them, please? Unfortunately, since we actually work country-wise- Okay. ... we don't have any of the stepping company phone numbers since we have many different- Oh, okay. ... locations throughout the country. Yeah. Okay. Well, uh, you said Players Personnel? Partners Personnel, yes. Oh. Partners Personnel? Okay. I'll, uh, look up the phone number right now. Thank you. My pleasure. I hope you have a wonderful rest of your day. You too. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. My name is Francesca at Benefits in a Card. Am I speaking with Mr. Pierce?

Speaker speaker_2: Yes. Who, who am I speaking with?

Speaker speaker_1: My name is Francesca at Benefits in a Card. We're the administrators-

Speaker speaker_2: Hello. How are you doing?

Speaker speaker_1: ... for the health insurance. Good. How are you today, sir?

Speaker speaker_2: I'm doing good.

Speaker speaker_1: We're the health administrators for the health insurance that Partners Personnel offers their employees. I was calling in regards to a message we received yesterday where you said that you needed to speak with somebody.

Speaker speaker_2: Oh, yeah. I was trying to... So, um, I basically... I got hired, uh, and I was just trying to figure out the exact, um, people that I got hired from, like which agency and how I can contact them about my time card, because I messed up and, uh, I, I was here at work, but I forgot to clock in from my lunch for two days. So I just wanted to make sure that I could... You can double-check on my, um, time card. I talked to my manager, and I guess he talked to Cheryl, which is the boss of, uh, Equipment. This is the job I have, but I don't know exactly who I got hired, uh, through, because I just applied a lot of different places and I got called for a interview, I came.

Speaker speaker_1: Okay. Um, so I can't guarantee whether or not it was Partners Personnel that you got hired through. Um, but I do know that it does show currently that you have an open enrollment period with them. Per our system, you started working with them, uh, some point during the week of October 21st afterwards. So if that sounds like it might be them, I will recommend calling-

Speaker speaker_2: Yeah.

Speaker speaker_1: ... Partners Personnel, um, to speak with them in regards to that.

Speaker speaker_2: Okay.

Speaker speaker_1: 'Cause we only administer the health insurance. We don't do anything else or have access to anything else.

Speaker speaker_2: Okay. Uh, i- Can you give me a phone number for them, please?

Speaker speaker_1: Unfortunately, since we actually work country-wise-

Speaker speaker_2: Okay.

Speaker speaker_1: ... we don't have any of the stepping company phone numbers since we have many different-

Speaker speaker_2: Oh, okay.

Speaker speaker_1: ... locations throughout the country. Yeah.

Speaker speaker_2: Okay. Well, uh, you said Players Personnel?

Speaker speaker_1: Partners Personnel, yes.

Speaker speaker_2: Oh. Partners Personnel? Okay. I'll, uh, look up the phone number right now. Thank you.

Speaker speaker_1: My pleasure. I hope you have a wonderful rest of your day.

Speaker speaker_2: You too. Thank you.