

Transcript: Francesca

Baez-5786419406880768-4661720094392320

Full Transcript

Your call has been forwarded to an automated voice messaging system. 737-218-9701 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. Good afternoon. My name is Francesca Benefits looking to speak with Mr. Tisdale on behalf of Insurance Trade Services Staffing. We're calling in regards to the enrollment form for benefits that you submitted, but you're requesting to have coverage for the BAPClassic for yourself and child. However, sir, you did not provide the child's information. For the moment, the policy will be switched over to employee only due to the fact that a policy for a dependent, for which dependent information has not been provided, will be a policy that your dependent will not be able to utilize and you will not be able to claim a reimbursement on. In the event that you would like to add the child back to the policy, please give us a call back for further assistance at 800-497-4856, open 8:00 A.M. to 8:00 P.M. Monday through Fridays, Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time today as well as for listening to this message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to an automated voice messaging system. 737-218-9701 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options.

Speaker speaker_1: Good afternoon. My name is Francesca Benefits looking to speak with Mr. Tisdale on behalf of Insurance Trade Services Staffing. We're calling in regards to the enrollment form for benefits that you submitted, but you're requesting to have coverage for the BAPClassic for yourself and child. However, sir, you did not provide the child's information. For the moment, the policy will be switched over to employee only due to the fact that a policy for a dependent, for which dependent information has not been provided, will be a policy that your dependent will not be able to utilize and you will not be able to claim a reimbursement on. In the event that you would like to add the child back to the policy, please give us a call back for further assistance at 800-497-4856, open 8:00 A.M. to 8:00 P.M. Monday through Fridays, Eastern Time. Hope you have a wonderful rest of your day. Thank you for your time today as well as for listening to this message.