

Transcript: Franchesca

Baez-5776250455506944-5491545663389696

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. I'm calling on behalf of MAU Staffing. Sorry, who's that? My name is Francesco. I benefit in a car. I'm looking to speak with Mr. Rosales on behalf of MAU Staffing. Okay. Okay. . Okay. . Yes, yes. --- -I was calling you about the insurance form from MAU Staffing. You had chosen both plans in short class and you can only have one. We were waiting to verify which of those two plans you wanted to be enrolled in. One moment. I did not understand. Tell me. Yes, sir. I am calling you about the insurance form from MAU that you signed on January 14th. In that form, you had chosen both medical plans in short class and you cannot have both, you can only have one. I was calling to confirm which of the two you wanted to enroll in. Yes. Which of the two would it be? Or give me information about each one, excuse me. Of course. The insurance plus would cover, I mean, cost you \$17.39 from each check and the insurance plus enhance would cost \$24.69. The difference would be- The one from \$17 is very good, the most basic one. Understood. Then it would be \$42.70 from each check once you start working for your policy. Do you authorize MAU to make these deductions? Yes, yes, that's very good. Any other questions? Go ahead. Sir, I also wanted to ask you, you had chosen to be enrolled in the life plan, but you did not put who would be the beneficiary, to whom you would give the amount of the benefit in case, God forbid, something happens to him. Something, I mean, I need the name and relationship of these people. And a question, is the insurance mandatory? No, it is completely optional. If you want, you can decline it for now. Yes, I can decline it, please. Understood. That is why it is a decline and I suppose that after, when you start working, you will think if you want to enroll. Yes, correct. Thank you very much for your time, Mr. Rosales. Have a nice day. You are very kind. You're welcome. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. I'm calling on behalf of MAU Staffing.

Speaker speaker_2: Sorry, who's that?

Speaker speaker_1: My name is Francesco. I benefit in a car. I'm looking to speak with Mr. Rosales on behalf of MAU Staffing.

Speaker speaker_2: Okay. Okay.

Speaker speaker_1: .

Speaker speaker_2: Okay.

Speaker speaker_1: .

Speaker speaker_2: Yes, yes. ---

Speaker speaker_1: -I was calling you about the insurance form from MAU Staffing. You had chosen both plans in short class and you can only have one. We were waiting to verify which of those two plans you wanted to be enrolled in.

Speaker speaker_2: One moment. I did not understand. Tell me.

Speaker speaker_1: Yes, sir. I am calling you about the insurance form from MAU that you signed on January 14th. In that form, you had chosen both medical plans in short class and you cannot have both, you can only have one. I was calling to confirm which of the two you wanted to enroll in.

Speaker speaker_2: Yes. Which of the two would it be? Or give me information about each one, excuse me.

Speaker speaker_1: Of course. The insurance plus would cover, I mean, cost you \$17.39 from each check and the insurance plus enhance would cost \$24.69. The difference would be-

Speaker speaker_2: The one from \$17 is very good, the most basic one.

Speaker speaker_1: Understood. Then it would be \$42.70 from each check once you start working for your policy. Do you authorize MAU to make these deductions?

Speaker speaker_2: Yes, yes, that's very good. Any other questions? Go ahead.

Speaker speaker_1: Sir, I also wanted to ask you, you had chosen to be enrolled in the life plan, but you did not put who would be the beneficiary, to whom you would give the amount of the benefit in case, God forbid, something happens to him. Something, I mean, I need the name and relationship of these people.

Speaker speaker_2: And a question, is the insurance mandatory?

Speaker speaker_1: No, it is completely optional. If you want, you can decline it for now.

Speaker speaker_2: Yes, I can decline it, please.

Speaker speaker_1: Understood. That is why it is a decline and I suppose that after, when you start working, you will think if you want to enroll.

Speaker speaker_2: Yes, correct.

Speaker speaker_1: Thank you very much for your time, Mr. Rosales. Have a nice day.

Speaker speaker_2: You are very kind.

Speaker speaker_1: You're welcome. Bye.