

Transcript: Francesca

Baez-5736012486590464-5411417648840704

Full Transcript

Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Ms. Lewis. My name is Francesca, a benefit in our card giving you a call on behalf of Crown Services. I was giving you a call in regards to our conversation this morning when you wanted to switch back to the MEC enhan- I mean, MEC Telerx plan that you had prior to enrolling into the MEC Enhanced Plan. When an office advises that since it is a downgrade, you'll be able to make that change. If you could please leave us a call back at 800-497-4856 at your earliest convenience. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day. Thank you for your time and thank you for listening to this message.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Good afternoon, Ms. Lewis. My name is Francesca, a benefit in our card giving you a call on behalf of Crown Services. I was giving you a call in regards to our conversation this morning when you wanted to switch back to the MEC enhan- I mean, MEC Telerx plan that you had prior to enrolling into the MEC Enhanced Plan. When an office advises that since it is a downgrade, you'll be able to make that change. If you could please leave us a call back at 800-497-4856 at your earliest convenience. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. I hope you have a wonderful rest of your day. Thank you for your time and thank you for listening to this message.