

Transcript: Francesca

Baez-5725029843779584-5070666175528960

Full Transcript

... been forwarded to voicemail. Your call may be monitored and recorded for quality assurance purposes. The person you are trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca with Benefits and Upcard, giving a call to Speaker Miss Carpenter on behalf of Hospitality Staffing Solutions, regarding the enrollment form that you had filled out during April 9, 2023 in which you requested current benefits, but you also requested to be opted out of the benefits. We're calling to make sure our system did not run any errors, and you were in fact trying to claim benefits at the moment. For the time being, since we were unable to confirm with you, we'll process a declination. In the event that you did want to be enrolled, you can give us a callback at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Please keep in mind tomorrow we will be closed due to the holidays. I hope you have a wonderful rest of your day. Thank you so much for your time today and listening to my message.

Conversation Format

Speaker speaker_0: ... been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored and recorded for quality assurance purposes.

Speaker speaker_0: The person you are trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca with Benefits and Upcard, giving a call to Speaker Miss Carpenter on behalf of Hospitality Staffing Solutions, regarding the enrollment form that you had filled out during April 9, 2023 in which you requested current benefits, but you also requested to be opted out of the benefits. We're calling to make sure our system did not run any errors, and you were in fact trying to claim benefits at the moment. For the time being, since we were unable to confirm with you, we'll process a declination. In the event that you did want to be enrolled, you can give us a callback at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Please keep in mind tomorrow we will be closed due to the holidays. I hope you have a wonderful rest of your day. Thank you so much for your time today and listening to my message.