

## **Transcript: Francesca**

**Baez-5718342306807808-5070332824567808**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 571-7760. Good morning. My name is Francesca at Benefits in a Card. You were calling to speak with Ms. Plains on behalf of Surge Staffing. This is our last attempt to inform you that currently, unfortunately, you are not eligible for the enrollment into Surge Staffing Benefits. You will have to wait until the month of August 2025th in order to be eligible for enrollment during their company open enrollment period. If you have any questions regarding this, we're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. We will not try any other attempts to inform you of this or call you regarding this specific situation. I hope you have a wonderful rest of your day, and thank you for your time today and listening to my message.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 571-7760.

Speaker speaker\_1: Good morning. My name is Francesca at Benefits in a Card. You were calling to speak with Ms. Plains on behalf of Surge Staffing. This is our last attempt to inform you that currently, unfortunately, you are not eligible for the enrollment into Surge Staffing Benefits. You will have to wait until the month of August 2025th in order to be eligible for enrollment during their company open enrollment period. If you have any questions regarding this, we're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. We will not try any other attempts to inform you of this or call you regarding this specific situation. I hope you have a wonderful rest of your day, and thank you for your time today and listening to my message.