

Transcript: Franchesca

Baez-5710317604356096-6628977520984064

Full Transcript

Thank you for calling . How can I assist you today? Um, this is Linda Schilling and, uh, I got a text yesterday telling me that, um, to call this number. Do you work with a staffing company? Yes. I'm a help- uh, I'm a he- I take care of my son. Okay. What staffing company do you work with? Um, AT... Oh, gosh, I forgot the name of it. ATLC? Does that make sense? Uh, I do not have an ATLC. It could be on the message that you received. Well then I'll ma- Depending on the staffing... Mm-hmm. Um, depending on the staffing company, sometimes the system puts the name in there for you. Well, what do you, what do you think it means? Does, does, does it mean that they've got benefits that they want me to know about? If our information is in it, it could be in regards to the health insurance they offered. I just don't know if it will be as far as you being active, you being legible, because there's a couple of different emails that the system sends out. It's not an actual human being sending them. Yeah. So it depends on your staffing company which message could have been sent out. Well, this, this is the number that was on the text. Yes, ma'am, but without knowing the text of your staffing company, I can't inform you what the purpose for the text message was. Okay, thank you. Bye. You're welcome. Have a great day.

Conversation Format

Speaker speaker_0: Thank you for calling . How can I assist you today?

Speaker speaker_1: Um, this is Linda Schilling and, uh, I got a text yesterday telling me that, um, to call this number.

Speaker speaker_0: Do you work with a staffing company?

Speaker speaker_1: Yes. I'm a help- uh, I'm a he- I take care of my son.

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: Um, AT... Oh, gosh, I forgot the name of it. ATLC? Does that make sense?

Speaker speaker_0: Uh, I do not have an ATLC. It could be on the message that you received.

Speaker speaker_1: Well then I'll ma-

Speaker speaker_0: Depending on the staffing... Mm-hmm. Um, depending on the staffing company, sometimes the system puts the name in there for you.

Speaker speaker_1: Well, what do you, what do you think it means? Does, does, does it mean that they've got benefits that they want me to know about?

Speaker speaker_0: If our information is in it, it could be in regards to the health insurance they offered. I just don't know if it will be as far as you being active, you being legible, because there's a couple of different emails that the system sends out. It's not an actual human being sending them.

Speaker speaker_1: Yeah.

Speaker speaker_0: So it depends on your staffing company which message could have been sent out.

Speaker speaker_1: Well, this, this is the number that was on the text.

Speaker speaker_0: Yes, ma'am, but without knowing the text of your staffing company, I can't inform you what the purpose for the text message was.

Speaker speaker_1: Okay, thank you. Bye.

Speaker speaker_0: You're welcome. Have a great day.