

Transcript: Francesca

Baez-5692996397875200-6374135093575680

Full Transcript

Tu llamada se vendió a busón de box. La persona con la que intentas comunicarte no está disponible. Graba tu mensaje después del tone. Puedes colgar cuando hayas terminado de grabarlo. Good morning, Mrs. Bravo. My name is Francesca. I'm going to call you on behalf of Surge Staffing. We're calling you about the text message that you received yesterday at 1 p.m. and you responded at 5.15 p.m. asking what the message means. The message was notifying you about your personal registration period, which would be the first 30 days after your first check, where it is eligible for you to register in medical insurance that offers its employer to the members who are currently working. Just as they are notifying you that Surge has a company policy where it auto-inscribes that we are members in a preventive medical plan, which would be called MSC-TLFX. It is a preventive medical plan that would cost \$15.16 for each of your checks. You have the option to give us a call to decline and not be automatically automatically or register in other medical plans that Surge is offering to its employees. For more information or action, please give us a call back at 800-497-4856. We are open Monday through Friday, 8 a.m. to 8 p.m. Eastern Time. We will be open on the 24th, 25th, 31st and 1st of 2025. Have a good day and thank you for your time. The time is 8 a.m. to 8 p.m. Eastern Time.

Conversation Format

Speaker speaker_0: Tu llamada se vendió a busón de box. La persona con la que intentas comunicarte no está disponible. Graba tu mensaje después del tone. Puedes colgar cuando hayas terminado de grabarlo.

Speaker speaker_1: Good morning, Mrs. Bravo. My name is Francesca. I'm going to call you on behalf of Surge Staffing. We're calling you about the text message that you received yesterday at 1 p.m. and you responded at 5.15 p.m. asking what the message means. The message was notifying you about your personal registration period, which would be the first 30 days after your first check, where it is eligible for you to register in medical insurance that offers its employer to the members who are currently working. Just as they are notifying you that Surge has a company policy where it auto-inscribes that we are members in a preventive medical plan, which would be called MSC-TLFX. It is a preventive medical plan that would cost \$15.16 for each of your checks. You have the option to give us a call to decline and not be automatically automatically or register in other medical plans that Surge is offering to its employees. For more information or action, please give us a call back at 800-497-4856. We are open Monday through Friday, 8 a.m. to 8 p.m. Eastern Time. We will be open on the 24th,

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