## Transcript: Franchesca Baez-5658915006758912-5079971836641280

## **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca with Benefits in a Card, giving a call to speak with Mr. Batton on behalf of Medica Floor Staffing. We're calling regarding the enrollment form for the health insurance you filled out on April 9th, 2022 into which you went ahead and selected both of our MEC plans. Unfortunately, sir, you cannot be enrolled into both MEC plans. For the time being, since we were not able to speak with you, we'll go ahead and process this enrollment for the lowest costing plan. In the event that you would like to make any changes to this policy, please give us a call back at 800-497-456. Sorry, 800-497-4856. We're open 8:00 AM to 8:00 PM, Mondays through Fridays Eastern Time. Hope you have a wonderful rest of your day and thank you for your time today.

## **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon. My name is Francesca with Benefits in a Card, giving a call to speak with Mr. Batton on behalf of Medica Floor Staffing. We're calling regarding the enrollment form for the health insurance you filled out on April 9th, 2022 into which you went ahead and selected both of our MEC plans. Unfortunately, sir, you cannot be enrolled into both MEC plans. For the time being, since we were not able to speak with you, we'll go ahead and process this enrollment for the lowest costing plan. In the event that you would like to make any changes to this policy, please give us a call back at 800-497-456. Sorry, 800-497-4856. We're open 8:00 AM to 8:00 PM, Mondays through Fridays Eastern Time. Hope you have a wonderful rest of your day and thank you for your time today.