

Transcript: Francesca

Baez-5650569325887488-5414479134375936

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hi, thank you for calling. Please call back again by this number 859-462-3067. Thank you. Good morning. My name is Francesca, I've been of the ten of called looking to speak with Mr. Paul on behalf of Crown Services who will be giving you a call regarding the text message you received yesterday stating that there was a lapse in coverage in the last one to two weeks between this payroll deduction to which you reply, "Where is this place? What company is this?" That is Crown Services automated system informing you that the health coverage that you have with them is currently inactive. Due to the fact that they were unable to make the payment taken out of your paycheck provided by them. In the event that you do need further information, feel free to give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a great day. Thank you for your time as well as listening to this message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hi, thank you for calling. Please call back again by this number 859-462-3067. Thank you.

Speaker speaker_2: Good morning. My name is Francesca, I've been of the ten of called looking to speak with Mr. Paul on behalf of Crown Services who will be giving you a call regarding the text message you received yesterday stating that there was a lapse in coverage in the last one to two weeks between this payroll deduction to which you reply, "Where is this place? What company is this?" That is Crown Services automated system informing you that the health coverage that you have with them is currently inactive. Due to the fact that they were unable to make the payment taken out of your paycheck provided by them. In the event that you do need further information, feel free to give us a call back at 800-497-4856. We're open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Have a great day. Thank you for your time as well as listening to this message.