

Transcript: Francesca

Baez-5634031293218816-6535211531812864

Full Transcript

Thank you for calling Benefits in a Card. My name is Francesca. How can I assist you today? Hi, my name is Kayla and I, um, am about to receive my first check and I wanted to, uh, opt out of the, um, Meds TeleRx. Okay. What staffing company do you work with? Medic Force. And what are the last four of your SSN? 8802. And the last name? Lasane Bent. L-A-S-A-N-E space B-E-N-T. Can you please verify the mailing address and date of birth to make sure I have the right account in front of me? Yes. It's 2541 Eight Oaks Drive, High Point, North Carolina 27263. We have this contact down as 336-8237-333. That's me. And then what is the date of birth? 11/09/2004. So actually, ma'am, we received the form that you filled out January 24th, 2023 so you look . So we already into the auto enrollment. Oh, okay. I didn't know. All right. Thank you. My pleasure. Have a great day and thank you for your time today. You too. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Francesca. How can I assist you today?

Speaker speaker_1: Hi, my name is Kayla and I, um, am about to receive my first check and I wanted to, uh, opt out of the, um, Meds TeleRx.

Speaker speaker_0: Okay. What staffing company do you work with?

Speaker speaker_1: Medic Force.

Speaker speaker_0: And what are the last four of your SSN?

Speaker speaker_1: 8802.

Speaker speaker_0: And the last name?

Speaker speaker_1: Lasane Bent. L-A-S-A-N-E space B-E-N-T.

Speaker speaker_0: Can you please verify the mailing address and date of birth to make sure I have the right account in front of me?

Speaker speaker_1: Yes. It's 2541 Eight Oaks Drive, High Point, North Carolina 27263.

Speaker speaker_0: We have this contact down as 336-8237-333.

Speaker speaker_1: That's me.

Speaker speaker_0: And then what is the date of birth?

Speaker speaker_1: 11/09/2004.

Speaker speaker_0: So actually, ma'am, we received the form that you filled out January 24th, 2023 so you look . So we already into the auto enrollment.

Speaker speaker_1: Oh, okay. I didn't know. All right. Thank you.

Speaker speaker_0: My pleasure. Have a great day and thank you for your time today.

Speaker speaker_1: You too. Bye.