

Transcript: Franchesca

Baez-5631391265931264-5989400647254016

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 904-576-5478. Good afternoon. My name is Francesca, a benefit in your car. I'm calling to speak with Ms. Blanch on behalf of Hospitality Staffing Solutions. We're giving you a call in regards to the insurance enrollment form that you filled out December 11th, 2024, where you had selected coverage for the medical preventative plan... I'm sorry, for the BAP standard plan for yourself and spouse, and then you selected behavior health for yourself and children. Um, however, neither of those dependents information were disclosed in your form. For the moment, we're going to go ahead and process it for employee only. In the event that you will still wish to put a dependent into those selections, please give us a call back at 800-497-4856 at your earliest convenience. We hope you have a wonderful rest of your day, and keep in mind that you will have 30 days after your first paycheck once you start working to make those policy changes.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for 904-576-5478.

Speaker speaker_2: Good afternoon. My name is Francesca, a benefit in your car. I'm calling to speak with Ms. Blanch on behalf of Hospitality Staffing Solutions. We're giving you a call in regards to the insurance enrollment form that you filled out December 11th, 2024, where you had selected coverage for the medical preventative plan... I'm sorry, for the BAP standard plan for yourself and spouse, and then you selected behavior health for yourself and children. Um, however, neither of those dependents information were disclosed in your form. For the moment, we're going to go ahead and process it for employee only. In the event that you will still wish to put a dependent into those selections, please give us a call back at 800-497-4856 at your earliest convenience. We hope you have a wonderful rest of your day, and keep in mind that you will have 30 days after your first paycheck once you start working to make those policy changes.