

Transcript: Francesca

Baez-5597839200141312-6728663370874880

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cry. My name is Francesca. How can I assist you today? Um, hello. I got texted by December to call saying that I have 30 days to pick up my first paycheck to enroll and to call for more info. Yes, ma'am. So that was in regards to your personal enrollment period. That will be the eligible timeframe where you are able to enroll into the health insurance that your staffing company will be offering. Oh, okay. Yeah. Yes. Okay. If you were looking to enroll into coverage, I will have to go into your account to see if you're still eligible or if your period already ended. Uh-huh. Yes, ma'am. Okay then. Thank you. No problem. Was there anything else I can assist you with today? No, I just wanted to know about that. All right. Thank you for calling us. Have a wonderful rest of your day. Thank you. You too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Cry. My name is Francesca. How can I assist you today?

Speaker speaker_2: Um, hello. I got texted by December to call saying that I have 30 days to pick up my first paycheck to enroll and to call for more info.

Speaker speaker_1: Yes, ma'am. So that was in regards to your personal enrollment period. That will be the eligible timeframe where you are able to enroll into the health insurance that your staffing company will be offering.

Speaker speaker_2: Oh, okay.

Speaker speaker_1: Yeah. Yes.

Speaker speaker_2: Okay.

Speaker speaker_1: If you were looking to enroll into coverage, I will have to go into your account to see if you're still eligible or if your period already ended.

Speaker speaker_2: Uh-huh.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: Okay then. Thank you.

Speaker speaker_1: No problem. Was there anything else I can assist you with today?

Speaker speaker_2: No, I just wanted to know about that.

Speaker speaker_1: All right. Thank you for calling us. Have a wonderful rest of your day.

Speaker speaker_2: Thank you. You too.