

Transcript: Franchesca

Baez-5592212251000832-4637922971795456

Full Transcript

Hello? How may I assist you today? Good morning. How you doing? Um, I was wondering to see if my policy number has been posted? Sure thing, ma'am. I can take a look. Which staffing company do you work with? Nordic. What are the last four of the Social? 8288. Please verify your mailing address and date of birth. Um, 10 Camille Drive, Lumberton, New Jersey, 08048. Um, June 13th, 1991. I have best contact down as 609-372-088... I mean, 0818, sorry. Correct. And then we have your email address down as yes013845@gmail.com. Correct. So, yes, ma'am, we spoke yesterday in regards to this. I requested it from the front office. We're still missing your vision. We have the dental and the medical but we're still waiting on the vision. I was gonna wait for that to be available before I give you a call back. No, I... No, it's okay. I need the, um, I need my medical because I have a doctor's appointment and I need to get it to their office. That's the most important one right now. You're going to be receiving those cards in an email from info@benefitsNLcard title ID card. Thank you. I really appreciate it. Of course. Once I have that vision, I'll give you that call back with it. Okay, I appreciate it. Thank you. Of course, my pleasure. Was there anything else aside from that dental and vision... I mean, that dental and medical card that we can help you with? That is all. All right. I hope you have a wonderful rest of your day, and thank you for your time today. You as well. Thank you. My pleasure. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Hello?

Speaker speaker_1: How may I assist you today?

Speaker speaker_0: Good morning. How you doing? Um, I was wondering to see if my policy number has been posted?

Speaker speaker_1: Sure thing, ma'am. I can take a look. Which staffing company do you work with?

Speaker speaker_0: Nordic.

Speaker speaker_1: What are the last four of the Social?

Speaker speaker_0: 8288.

Speaker speaker_1: Please verify your mailing address and date of birth.

Speaker speaker_0: Um, 10 Camille Drive, Lumberton, New Jersey, 08048. Um, June 13th, 1991.

Speaker speaker_1: I have best contact down as 609-372-088... I mean, 0818, sorry.

Speaker speaker_0: Correct.

Speaker speaker_1: And then we have your email address down as yes013845@gmail.com.

Speaker speaker_0: Correct.

Speaker speaker_1: So, yes, ma'am, we spoke yesterday in regards to this. I requested it from the front office. We're still missing your vision. We have the dental and the medical but we're still waiting on the vision. I was gonna wait for that to be available before I give you a call back.

Speaker speaker_0: No, I... No, it's okay. I need the, um, I need my medical because I have a doctor's appointment and I need to get it to their office. That's the most important one right now.

Speaker speaker_1: You're going to be receiving those cards in an email from info@benefitsNLcard title ID card.

Speaker speaker_0: Thank you. I really appreciate it.

Speaker speaker_1: Of course. Once I have that vision, I'll give you that call back with it.

Speaker speaker_0: Okay, I appreciate it. Thank you.

Speaker speaker_1: Of course, my pleasure. Was there anything else aside from that dental and vision... I mean, that dental and medical card that we can help you with?

Speaker speaker_0: That is all.

Speaker speaker_1: All right. I hope you have a wonderful rest of your day, and thank you for your time today.

Speaker speaker_0: You as well. Thank you.

Speaker speaker_1: My pleasure. Bye-bye.

Speaker speaker_0: Bye-bye.