

Transcript: Francesca

Baez-5555118167998464-5561744228794368

Full Transcript

Thank you for calling BenefitsNow, sir. My name is Francesca. How can I assist you today? Yes. My name is Javon Brown. Uh, I'm through Service Stamping. Mm-hmm. And uh, they supposed to, y'all were supposed to sent a letter for y'all to terminate the medical. I was just calling to see if y'all got that mail. Okay. Um, so while I do not have access to those specific mails from the court orders, I can take a look and see if your account has been updated with it. What are the last four of your Social? 2660. For security purposes, please verify your mailing address and date of birth. 483 9th Road, 9/23/1984. I have best contact 731-394-2941 with the email of j923833@gmail.com. Yay. No, sir. At the moment, no new document has been uploaded to your account, so we probably have not received it yet, being as we're very far into the week already. All right. Well, I'll call back in a couple days. Understood, sir. I'll make a note of it. Was there anything else we can assist you with today? No, ma'am. Thank you. It was a pleasure. Have a wonderful rest of your day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling BenefitsNow, sir. My name is Francesca. How can I assist you today?

Speaker speaker_1: Yes. My name is Javon Brown. Uh, I'm through Service Stamping.

Speaker speaker_0: Mm-hmm.

Speaker speaker_1: And uh, they supposed to, y'all were supposed to sent a letter for y'all to terminate the medical. I was just calling to see if y'all got that mail.

Speaker speaker_0: Okay. Um, so while I do not have access to those specific mails from the court orders, I can take a look and see if your account has been updated with it. What are the last four of your Social?

Speaker speaker_1: 2660.

Speaker speaker_0: For security purposes, please verify your mailing address and date of birth.

Speaker speaker_1: 483 9th Road, 9/23/1984.

Speaker speaker_0: I have best contact 731-394-2941 with the email of j923833@gmail.com.

Speaker speaker_1: Yay.

Speaker speaker_0: No, sir. At the moment, no new document has been uploaded to your account, so we probably have not received it yet, being as we're very far into the week already.

Speaker speaker_1: All right. Well, I'll call back in a couple days.

Speaker speaker_0: Understood, sir. I'll make a note of it. Was there anything else we can assist you with today?

Speaker speaker_1: No, ma'am. Thank you.

Speaker speaker_0: It was a pleasure. Have a wonderful rest of your day.

Speaker speaker_1: You too.