

## **Transcript: Francesca**

**Baez-5547022056374272-5285385936257024**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Rod Sparks. Nothing has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign. Nothing has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign. Good afternoon. My name is Francesca Benefits McCarren. Getting a close to speak with Mr. Stark, Jr. on behalf of Hospitality Staffing Solutions. We received the enrollment form that you had filled out on October 22nd, 2022... I mean, 2024. Please be advised that you did select their benefits, but you also chose to opt out of coverage. So we're calling to see if you were meaning to decline benefits for the moment, or if that was an issue with our system. For the moment, since we were unable to get ahold of you, we're gonna go ahead and process a declination. In the event that you did still want to enroll into benefits, you have 30 days after your first paycheck while you get on assignment to enroll into the coverage that your staffing company is offering. Please feel free to give of us a call back at 800-497-4856. We are open 8:00 AM to 8:00 PM Monday through Fridays, Eastern Time. I do hope you have a wonderful rest of your day, and thank you for your time today.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Rod Sparks.

Speaker speaker\_2: Nothing has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign. Nothing has been recorded. Record your message after the tone. Simply hang up when done, or for delivery options, press the pound sign.

Speaker speaker\_3: Good afternoon. My name is Francesca Benefits McCarren. Getting a close to speak with Mr. Stark, Jr. on behalf of Hospitality Staffing Solutions. We received the enrollment form that you had filled out on October 22nd, 2022... I mean, 2024. Please be advised that you did select their benefits, but you also chose to opt out of coverage. So we're calling to see if you were meaning to decline benefits for the moment, or if that was an issue with our system. For the moment, since we were unable to get ahold of you, we're gonna go ahead and process a declination. In the event that you did still want to enroll into benefits, you have 30 days after your first paycheck while you get on assignment to enroll into the coverage that your staffing company is offering. Please feel free to give of us a call back at

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