

Transcript: Francesca

Baez-5534763531681792-5752510588960768

Full Transcript

Call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca benefits . I'm looking to speak with Ms. Courage. My name is Francesca, calling on behalf of your staffing company, On Track Staffing. We're calling due to the enrollment you submitted on Thursday, 30th of January for yourself as well as for family. Um, however, you did not provide neither your spouse's or your children's information into the policy. A policy for dependents without the information will be a policy your dependents won't be able to utilize and you cannot claim reimbursement for. For the plan B, we'll go ahead and process your enrollment for employee only. In the event that you would still like to add them to the policy, give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Friday Eastern Time. Keeping in mind that once you start working, you have 30 days after your first paycheck to make any policy changes. I do hope you have a wonderful rest of your day. Thank you for listening to my message as well as your time.

Conversation Format

Speaker speaker_0: Call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon. My name is Francesca benefits . I'm looking to speak with Ms. Courage. My name is Francesca, calling on behalf of your staffing company, On Track Staffing. We're calling due to the enrollment you submitted on Thursday, 30th of January for yourself as well as for family. Um, however, you did not provide neither your spouse's or your children's information into the policy. A policy for dependents without the information will be a policy your dependents won't be able to utilize and you cannot claim reimbursement for. For the plan B, we'll go ahead and process your enrollment for employee only. In the event that you would still like to add them to the policy, give us a call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Friday Eastern Time. Keeping in mind that once you start working, you have 30 days after your first paycheck to make any policy changes. I do hope you have a wonderful rest of your day. Thank you for listening to my message as well as your time.