

## **Transcript: Francesca**

**Baez-5506881130250240-5170447550693376**

### **Full Transcript**

Your call may be monitored or recorded for our... Please leave your message for... ... Norma. Good afternoon. My name is Francesca, I've been putting off calling. I'd like to speak with Ms. Fernandez on behalf of Hospitality Staffing Solutions regarding the enrollment form that you filled out on May 1st, 2025th, in which you selected to be enrolled into coverage. However, at the same time, you also selected to not participate into the health insurance. We're calling to confirm your selection. For the time being, since we were unable to speak with you, we'll go ahead and process the declination. In the event that you would still like to be enrolled into coverage, please be able to call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, keeping in mind that once you start working, you're going to have 30 days after your very first paycheck to be eligible for any changes or enrollments after which you'll have to wait to have a qualified life event or a company open enrollment period to be eligible for said enrollment. Have a wonderful rest of your day. Thank you for your time today as well to listen in for, for my message.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for our...

Speaker speaker\_1: Please leave your message for...

Speaker speaker\_2: ... Norma.

Speaker speaker\_3: Good afternoon. My name is Francesca, I've been putting off calling. I'd like to speak with Ms. Fernandez on behalf of Hospitality Staffing Solutions regarding the enrollment form that you filled out on May 1st, 2025th, in which you selected to be enrolled into coverage. However, at the same time, you also selected to not participate into the health insurance. We're calling to confirm your selection. For the time being, since we were unable to speak with you, we'll go ahead and process the declination. In the event that you would still like to be enrolled into coverage, please be able to call back at 800-497-4856 open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time, keeping in mind that once you start working, you're going to have 30 days after your very first paycheck to be eligible for any changes or enrollments after which you'll have to wait to have a qualified life event or a company open enrollment period to be eligible for said enrollment. Have a wonderful rest of your day. Thank you for your time today as well to listen in for, for my message.