

Transcript: Francesca

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Full Transcript

... has been forwarded to voice mail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good morning, Miss Michelle. My name is Francesca Benefits Anukara calling on behalf of OnDrug Staffing. We're giving you a call today in regards to a pending enrollment you processed online for coverage for yourself and spouse. Unfortunately, you did not provide any spouse's information. A policy for a dependent for which dependents' information has not been provided, it will be a policy which dependent will not be able to utilize and you will not be able to request a reimbursement on. For the time being, your benefits are going to be processed for employee only. In the event that you would still like to add the spouse to the policy, please give us a call back at 800-497-4856 so that we can assist you in adding him. Thank you for your time today as well as for listening to this message. Have a great day.

Conversation Format

Speaker speaker_0: ... has been forwarded to voice mail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good morning, Miss Michelle. My name is Francesca Benefits Anukara calling on behalf of OnDrug Staffing. We're giving you a call today in regards to a pending enrollment you processed online for coverage for yourself and spouse. Unfortunately, you did not provide any spouse's information. A policy for a dependent for which dependents' information has not been provided, it will be a policy which dependent will not be able to utilize and you will not be able to request a reimbursement on. For the time being, your benefits are going to be processed for employee only. In the event that you would still like to add the spouse to the policy, please give us a call back at 800-497-4856 so that we can assist you in adding him. Thank you for your time today as well as for listening to this message. Have a great day.