

Transcript: Francesca

Baez-5444176467771392-5248122082344960

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 739-0149. Good afternoon, Mr. Miner. My name is Francesca at BenefitsNet Card giving you a call on behalf of your staffing company, Site Staffing. I'm calling regarding the submission that you made yesterday for benefits for yourself in which you left an elective spouse dependent. Um, we're not sure if this was a mistake. You put down Santos A. Miner, born in 2020 as your spouse into the policy, but you didn't request any spouse and employee coverage. In the event that this was a mistake that needs to be corrected, please give us a call back at 497-4856. For the time being, we're going to go ahead and deactivate the dependents since at the moment you did not requested any coverage that would be fitting for a spouse and employee. We hope you have a wonderful rest of your day. We can be reached at 497-4856 heading until 8:00 PM Monday through Fridays Eastern Time. Have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 739-0149.

Speaker speaker_1: Good afternoon, Mr. Miner. My name is Francesca at BenefitsNet Card giving you a call on behalf of your staffing company, Site Staffing. I'm calling regarding the submission that you made yesterday for benefits for yourself in which you left an elective spouse dependent. Um, we're not sure if this was a mistake. You put down Santos A. Miner, born in 2020 as your spouse into the policy, but you didn't request any spouse and employee coverage. In the event that this was a mistake that needs to be corrected, please give us a call back at 497-4856. For the time being, we're going to go ahead and deactivate the dependents since at the moment you did not requested any coverage that would be fitting for a spouse and employee. We hope you have a wonderful rest of your day. We can be reached at 497-4856 heading until 8:00 PM Monday through Fridays Eastern Time. Have a great day.