Transcript: Franchesca
Baez-5423080271167488-6445696616415232

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for... This is Charlie. Leave a message, I'll get back with you as soon as I can. Good afternoon. My name is Francesca. I've been attending caregiving a call on behalf of Workforce Strategies WSI. We're giving you a call to speak with Mr. Buchanan to let you know your policy number has been provided to me. I have sent it to your email on file. The benefit card's digital copy should be available by next week. Once they are, I'll make sure to give you a call. And I did also put in the request for them to go ahead and send you a physical card to your home address as well. Hope you have a wonderful rest of your day. Thank you for your time in listening to my message.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Please leave your message for...

Speaker speaker\_2: This is Charlie. Leave a message, I'll get back with you as soon as I can.

Speaker speaker\_4: Good afternoon. My name is Francesca. I've been attending caregiving a call on behalf of Workforce Strategies WSI. We're giving you a call to speak with Mr. Buchanan to let you know your policy number has been provided to me. I have sent it to your email on file. The benefit card's digital copy should be available by next week. Once they are, I'll make sure to give you a call. And I did also put in the request for them to go ahead and send you a physical card to your home address as well. Hope you have a wonderful rest of your day. Thank you for your time in listening to my message.