

## **Transcript: Francesca**

**Baez-5412524140740608-5638985753772032**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Yes, hello. Good afternoon. My name is Francesca at Benefitinga Cart. I'm calling to speak with Mr. Banks on behalf of Crown Services. Oh, well he's not in yet. He's just, uh, now getting off of work. Okay. Um, so can you advise him in regards to that text message that was sent to him in regards to coverage? Could you give us a call back on the phone number that's on that text message for more information, please? Yeah. Thank you so much. Have a wonderful rest of your day. You, too. You're being stressed.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Yes, hello. Good afternoon. My name is Francesca at Benefitinga Cart. I'm calling to speak with Mr. Banks on behalf of Crown Services.

Speaker speaker\_2: Oh, well he's not in yet. He's just, uh, now getting off of work.

Speaker speaker\_1: Okay. Um, so can you advise him in regards to that text message that was sent to him in regards to coverage? Could you give us a call back on the phone number that's on that text message for more information, please?

Speaker speaker\_2: Yeah.

Speaker speaker\_1: Thank you so much. Have a wonderful rest of your day.

Speaker speaker\_2: You, too.

Speaker speaker\_3: You're being stressed.